

## **REYNOLDS PIANO GUIDELINES**

### **Payment**

Your first lesson is on me! Here are the 2017 lesson prices:

30-minute: \$25  
45-minute: \$38  
60-minute: \$44

Lessons take place weekly and can be purchased in groups of 5, 10, 15, or 20. Students who purchase 10 lessons will receive a 10% discount. Students who purchase more than 10 lessons at a time will receive a 20% discount.

Students will receive their invoice via email. To pay for your upcoming lessons, click on the link given to you on the invoice or visit [www.reynoldspiano.com/shop](http://www.reynoldspiano.com/shop).

You will be given the option to pay by credit card. Payment must be completed before a lesson can be given.

### **Fees**

A \$20.00 late fee will be charged for late payment. Lessons will resume upon payment in full.

### **Cancellations**

24 hours notice is required for all cancellations, except for genuine emergencies such as sickness, death in the family or technology failure. Please call 704.560.8348 to notify me of your cancellation. Make-up lessons will be given at my discretion and convenience.

Failure to notify within 24 hours prior to missing a lesson will cause a forfeiture of lesson fee.

### **Refunds**

Reynolds Piano does not give refunds.

### **Tardiness**

Students are expected to answer my video call to them on time. The music instructor is not responsible to complete a lesson if the student does not arrive within the first 15 minutes of the scheduled time.

### **Lesson Preparation**

Students are required to have their piano book(s) for each lesson. Students are expected to purchase all materials necessary for instruction.

### **Practice**

Learning a musical instrument takes time and discipline. Students are expected to practice on a regular basis. The amount of practice time will differ for each student and depend on their skill level and age.

*More questions? Visit [www.reynoldspiano.com/faqs](http://www.reynoldspiano.com/faqs). Still don't have your answer? Give me a call and I would be happy to help you.*